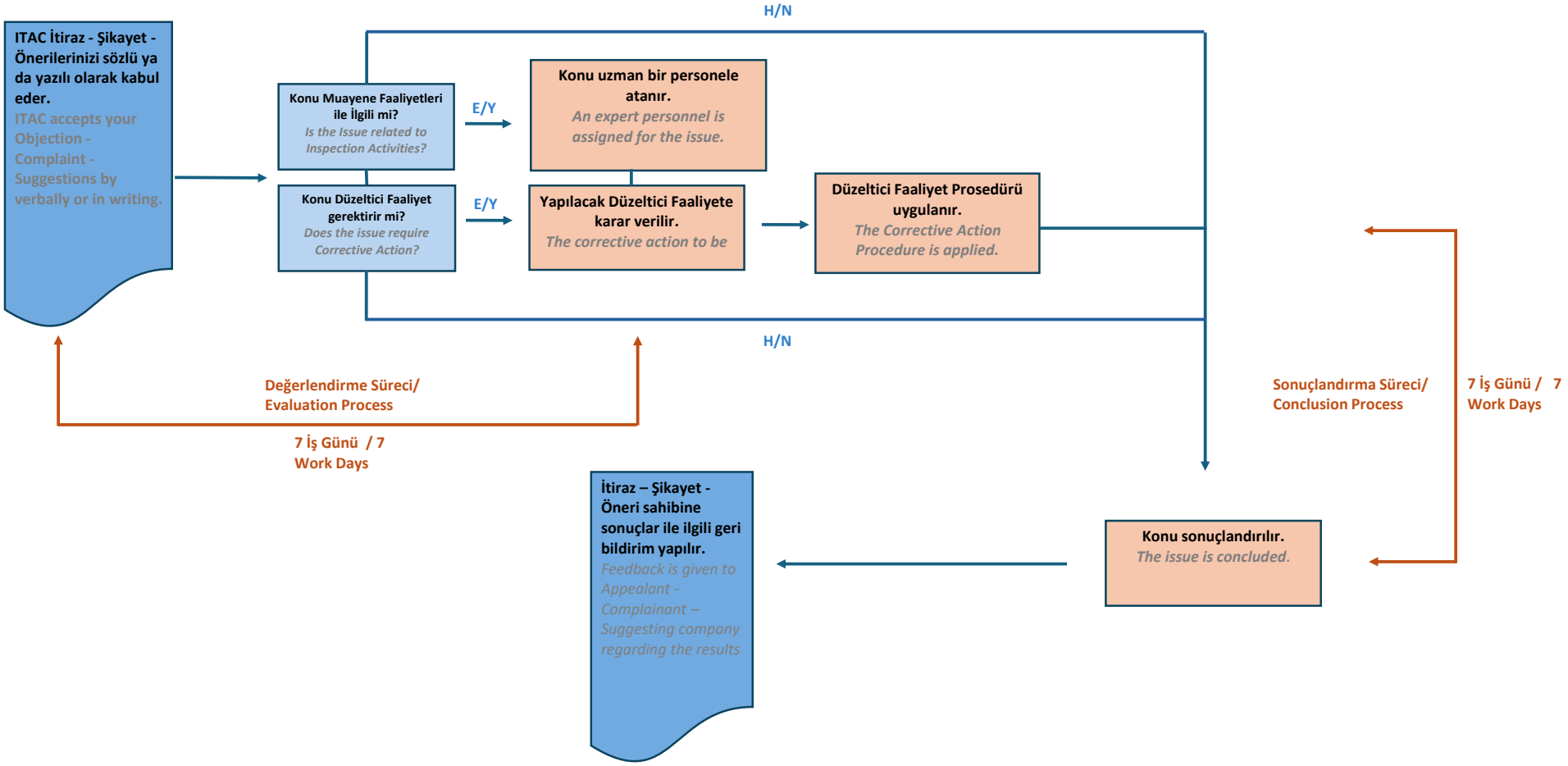
ITAC.FR471 İtiraz - Şikayet - Öneri Süreci Akış Şeması

ITAC.FR.471 APPEAL - COMPLAINT - SUGGESTION PROCESS FLOWCHART